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# VIDEOMOST.com

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# **1 INTRODUCTION**

Team Spirit IM messenger includes standard options and tools of popular instant messengers such as text messaging, stickers, sharing of photos and files, cloud file storage, personal and group chats, etc. Audio and video files are available directly in the Team Spirit IM interface. You can delete messages after sending, exchange contacts, publish and edit status, share location information (geolocation), add messages to your favorites and forward them. The messenger supports push notifications that can be canceled at your request. You can track the status of the message. The contact list displays the presence status and personalization tools are available (installing an avatar, specifying a name or nickname, adding a short description).



# 2 SYSTEM REQUIREMENTS

The messenger supports all modern smartphones and tablets based on iOS and Android.

## 2.1 Requirements for Operating Systems

Android 4.0 and above iOS 9.0 and above

## 2.2 IOS Device Requirements

iPhone 4 and up; iPod Touch - generations 5 and 6; iPad – 2, 3, 4, Air, Air 2, Pro; iPad Mini 1, 2, 3, 4.

## 2.3 Requirements for Android devices

- RAM at least 256 MB for the application to work;
- based on ARM processors
- core frequency at least 1.2 GHz for video calls and conferences
- number of cores at least 4 for video calls and conferences
- support wi-fi, 4G, LTE
- touch screen



# **3** INSTALLING APP

For iOS users go to the App Spore find and install TeamSpirt IM application https://apps.apple.com/app/teamspirit-im/id1434553915





For Android users go to the Google Play find and install TeamSpirt IM application https://play.google.com/store/apps/details?id=com.videomost.messenger&hl=en



# TeamSpirit.im



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# 4 SIGN UP

TeamSpirit IM is a corporate messenger. So to get the credential data (organization, username and password) to sign in to the messenger contact your organization administrator who manages the messenger.

Start the app at your device. Select "I have login" item.

Next enter organization, username and password and tap login button

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হু 16:44	13 % 🕞
Teams	spirit
Organization	
Username	
Password	0
LOGIN	

If your phone number registered in the messenger you can enter phone number and enter code from receiving SMS. At that case select "Authorization via sms".



# 5 MESSAGES

The "Messages" tab displays recent rooms and user group's activities. You can perform the following actions:

- Find messages
- Create rooms
- Write messages
- Add stickers
- Add attachments
- Put the room in "silent mode"
- View chat attachments
- Add users to the room
- Block users
- Put user in silent mode
- Make a video call

Leave a room







## With a long tap on the room the following options are available:

- Mute put chat into "silent mode".
- Chat/Room details view room details.
- Chat start a conversation.
- Make video call a video call to another user.
- Delete delete the room (available if you created the room).

## With a long press on the message in the room you can:

- Copy copy the message.
- Delete delete the message.
- Add to favorites add the message to favorites.
- Forward forward the message.
- Details view the message details.

## When you click / long tap on the user icon in the room you can:

- Mute switch the user to silent mode.
- Block block the user
- Attachments view the user's attachments.
- Report Spam or Abuse report spam or abuse from the user.



## 5.1 Find message

## To find the message:

- 1. Tap
- 2. Enter the message text in the "Search messages" field.

## 5.2 Write a message

## To write a message:

- 1. Tap
- 2. Select the desired room;
- 3. Position the cursor in the field "Write a message ... "
- 4. Enter the message text.
- 5. Tap 🔽 .

## 5.3 Adding Sticker

## To add a sticker:

1. Tap

ар

- 2. Select the desired room;
- 3. Tap in the bottom left of the screen;
- 4. Select the desired sticker and click on it..



## 5.4 Attachments

## To add an attachment:

- 1. Tap
- 2. Select the desired room;
- 3. Tap  $\bigcirc$  in the lower right corner of the screen;
- 4. Choose attachment type:
  - Photo make a photo.
  - Gallery add image from gallery.
  - Location add your location.
  - o File add file.
  - Contact share contact.
  - Audio record audio.
  - Video record video.

## To view room attachments:



- 1. Тар
- 2. Select the desired room;
- 3. Tap or depending on the system (ios or android).
- 4. Select Chat/Room details.
- 5. Tap Attachments.





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**Creating a room** 

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## To create a room: 1. Tap or 17:22 100 % in the upper right corner of the screen. 2. Tap Add members Enter chat name in the box "Enter room name" 3. Select members to chat. 4. new room Select the type of communication: 5. chat - text chat • Q Search users video call - video chat Stella Novikova **Adding Users** 5.6 Tatiyana Volkova To add members to a room: Viktor Abramov 1. Tap 2. Select the desired room; 3. Tap or depending on the system (ios or android). O Chat C Video 4. Select Chat/Room details; 5. Tap Add/Add more people; 6. Select participants; 7. Tap Add to room.



## 5.7 Silent mode

## To put a room in silent mode:

- 1. Tap
- 2. Select the desired room;
- 3. Tap or depending on the system (ios or android).
- 4. Select Chat/Room details;
- 5. Switch Mute to the active position.

## To put the user in silent mode:

- 1. Tap
- 2. Select the desired room;
- 3. Tap or depending on the system (ios or android).
- 4. Select Chat/Room details;
- 5. Select the user;
- 6. Switch Mute to the active position.
- To disable silent mode for the user:
- 1. Tap 🍄 ;
- 2. Tap Blocked/muted users;
- 3. Select Muted users;
- 4. Tap on user;
- 5. Tap Unmute.

	• —	
	হ 17:31	100 % 🛑 🗲
÷	User Details	
9	Petr Davidov	
Mute		
Block		
Attachr	nents	
Report	Spam or Abuse	
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Edit

lusers

5.8	3 Block user	•
То	block a user:	₹ 17:35         100           ←         Blocked users
<ol> <li>1.</li> <li>2.</li> <li>3.</li> <li>4.</li> <li>5.</li> <li>6.</li> <li>To</li> <li>1</li> </ol>	Tap ; Select the desired room; Tap or depending on the system (ios or android). Select <i>Chat/Room details;</i> Select the user; Switch <i>Block</i> in active position. unlock a user:	Blocked users Muted user Petr Davidov Warning! Are you sure Cancel Unblock
1. 2. 3. 4. 5.	Select Blocked/muted users; Select Blocked users; Tap on user; Tap Unblock.	
5.9	• Change room description or image	<       17:56       1         ←       Room Details         Презентация прод         Отчёт по презентации
1. 2. 3. 4. 5. 6. 7.	<pre>tap or if ; Select the desired room; Tap or if depending on the system (ios or android). Select Chat/Room details; Tap Edit. Edit the description. Tap on the avatar and select:</pre>	Mute Attachments 2 Users in group + Add more people Tatiyana Volkova Take Photo Choose Photo Cancel



## 5.10 Leave the room

## To exit the chat:

- 1. tap
- 2. Select the desired room;
- 3. Tap or depending on the system (ios or android).
- 4. Tap *Leave room/chat*.



# 6 **GROUPS**

The tab displays user groups. Here you can search by groups, create a new room or start a video conference. About creating room plwase see the chapter "Creating room". For more detail information on how to start a videoconference, see chapter "Videoconference".

## To find a group:



2. Enter the name of the group in the field Search groups.





# 7 USERS

The tab displays available users for communication. Here you can find a user or make a video call. For more information on how to start a videoconference, see chapter "Videoconference".



#### To find a user:



1. Tap or Users ;

2. Enter user's name in the field Search users.

To start a private chat with the user click on user's icon.

## With a long press on the user in the "Users" tab you can:

- User details view user details.
- Chat initiate a chat.
- Make video call make a video call.
- Make audio call make an audio call.



# 8 VIDEOCONFERENCE

Videoconference can be run in several ways.. To start a video conference from the Messages tab:



- 2. Select the desired room;
- 3. Tap or depending on the system (ios or android).
- 4. Select Make video call.

To start a video conference with group members:







#### Use the following tools to manage the conference:

- minimize the video and return to the room window;

- leave the videoconference;

- switch camera;

- enable or disable microphone;

- enable or disable speaker;

- enable or disable video.



#### 9 TRANSLATION

#### To start the conference with video broadcast:

1. Copy the link to the video you want to broadcast in the conference.;

#### Note:

The following services are supported: youtube.com, vimeo.com, twitch.tv, bilibili.com

2. Open the application;



- 4. Select or create a room. (see "Creation room");
- 5. Paste the link into the room



- opposite the link; Тар 6.
- 7. Tap Yes.

To stop broadcasting video tap

## To pause the video tap

A description of other conference management tools is available in chapter "Videoconferencing management".







# 10 AUDIO AND VIDEO CALLS

Making audio and video calls through tabs "Users" и "Calls". To make a new audio or video call (Android):

- 1. Tap
- 2. Tap icon 🧐 in the upper right corner of the screen.
- 3. Select the user you want to call or use the field *Search users*.
- 4. Select Audio or Video.
- To repeat an audio or video call to the user (Android):
- 1. Tap
- 2. Tap username;
- 3. Select Make video call or Make audio call.
- To make a video call (iOS):
- 1. Tap **O** or Users ;
- 2. Tap icon opposite the required user.
- To make an audio call (iOS):
- 3. tap **O** or Users :
- 4. Click on the username hold your finger;
- 5. Select Make audio call.
- To delete a call from history:
- 1. Tap
- т. тар
- 2. Tap icon in the upper right corner of the screen;
- 3. Tap Delete.





## With a long press on the user icon in the "Calls" tab, you can:

- Make video call make a video call (для Android).
- Make audio call make an audio call (для Android).
- Chat initiate a chat.
- User details view user details.
- Delete remove call.
- Cancel cancel.



# 11 SETTINGS

The Settings tab displays the application settings. Here you can customize the profile image, change the name and profile description, view the list of blocked users, change the password, report a problem with the application and exit.





## **11.1 Change Profile Picture**

## To change the profile picture:

- 1. Tap 🍄
- 2. Tap Edit in the upper right corner of the screen;
- 3. Click on the current profile image;
- 4. Select one of the options:
- Gallery/Choose photo upload image from gallery.
- Camera/Take photo take a picture on camera.
- Cancel cancel action.
- 5. Tap Done.

## **11.2** Name and profile description

## To change the name and description of the profile:

- 1. Tap 🎙
- 2. Tap *Edit* in the upper right corner of the screen;
- 3. Enter a new name and profile description.

## 11.3 Change Password

## To change user password:

- 1. Tap
- 2. Tap Change password;
- 3. Enter current and new passwords.;
- 4. Tap Change.

## Important!

This option is available only for Android users.



# 11.4 Report a Problem

## To report a problem:

- 1. Tap 🌣 ;
- 2. Tap Report a problem.



# 12 SIGN OUT

To sign out of the application:

- 1. Tap 🍄 ;
- 2. Tap Log out/Sign out.